

The Dissertation DJ
dj@thedissertationdj.co.za
+27 74 920 9697

Terms & Conditions

The use of services from Dolphin Media & Project Consulting Services (Pty) Ltd trading as The Dissertation DJ, hereafter referred to as the “**Provider**”, constitutes agreement to these terms.

1) Content

The Consumer Protection Act of the Republic of South Africa will apply. The customer agrees to indemnify and hold harmless Provider from any claims resulting from the use of our services. Use of our services to infringe upon any copyright or trademark is prohibited. Provider services are provided only for authorized customer use. We reserve the right to refuse service to anyone.

2) Payment Information

You agree to supply appropriate payment for the services received from Provider, in advance of the time period during which such services are provided. You agree that until and unless you notify Provider of your desire to cancel any or all services received, those services will be billed as agreed upon. Cancellations must be done in writing via email. Once your cancellation is received and all necessary information is confirmed with you via e-mail, the Provider will inform you in writing (typically email) that your contract has been cancelled. As a client of Provider, it is your responsibility to ensure that your payment information is up to date, and that all invoices are paid on time.

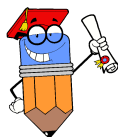
3) Cancellations and Refunds

Provider reserves the right to cancel the contract if necessary. Refunds can be given for unused credit though otherwise; refunds cannot be given for services already rendered as this business focuses upon the provision of services. Violations of the Terms of Service will waive the refund policy.

In order for your refund to be processed by our financial department, the following items are required:

- Banking account confirmation letter from your bank, which clearly indicates the **name of bank account and account number**,
- Completed refund form [available on the website].

Refunds are processed **within 30 calendar days** and your patience is appreciated in this matter.



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4) Indemnification

Customer agrees that it shall defend, indemnify, save and hold Provider harmless from any and all demands, liabilities, losses, costs and claims, including reasonable attorney's fees asserted against Provider, its agents, its customers, officers and employees, that may arise or result from any service provided or performed or agreed to be performed, its agents, employees or assigns. Customer agrees to defend, indemnify and hold harmless Provider against liabilities arising out of; (1) any injury to person or property in connection with Provider and (2) copyright infringement.

5) Disclaimer

Provider shall not be responsible for any damages you and/or your business may suffer. Provider makes no warranties of any kind, expressed or implied for services provided. Provider disclaims any warranty or merchantability or fitness for a particular purpose. This includes loss of data resulting from delays, no deliveries, wrong delivery, and any and all service interruptions caused by Provider and its employees.

6) Changes to the Terms & Conditions

Provider reserves the right to revise its policies at any time without notice.

If you have any questions or concerns about our terms & conditions, please contact us using the details aforementioned above.

THANK YOU IN ADVANCE FOR YOUR BUSINESS!!!